

# WhatsUp Gold – Training Program.

*Note this course can be run as a 'closed session' for a single organisation if required.*

## Location

- On-site or the Milton Keynes Regus Training Facility

### **Benefits of On-Site training:**

- Reduce traveling for employees
- Training on customers equipment
- Confirm installation and configuration
- Set up example reports and configs on real management system
- Load custom MIBs for equipment actually in use on site

### **Benefits of training at MK:**

- Less interruptions
- Lab conditions using
  - Cisco Catalyst switches
  - Cisco Routers
  - Cisco Aironet Wireless AP
  - Windows 2003 Server with SQL and Exchange.
  - SNMP Simulation of multi-node network.

## Topics covered

### **Overview**

- Overview of SNMP
- Overview of WhatsUp v12

### **Adding Nodes/Devices**

- Device View
- Manual Discovery
- Auto Discovery
- Active Discovery

### **Using Map View**

- Creating & Customising Maps
- Adding Links

### **Adding MIBs & SNMP Traps**

- **NEW** SNMP MIB Walking
- **NEW** SNMP MIB Explorer
- **NEW** SNMP MIB Manager

### **Dynamic Groups**

- Understanding Groups & Dynamic Groups
- Configuring Dynamic Groups
- Device Types
- Editing Multiple Devices/Bulk Change

### **Dependencies**

- Configuring Dependencies
- Viewing Dependencies

### **Active Monitors**

- Overview
- Configuring
- Exchange Monitor
- SQL Monitor
- WMI Monitor
- **NEW** Email Monitor

### **Passive Monitor**

- Overview
- SNMP Trap Monitor
- Syslog Monitor
- Windows Eventlog Monitor

### **Performance Monitor & Reports**

- Configuring
- Customising

### **Workspaces**

- Creating, Configuring & Using
- Web Reports
- **NEW** Real-Time popup Bubbles
- **NEW** Real-Time Split Second Graphs
- **NEW** Drag & Drop Features

### **SNMP Viewer**

- Using SNMP Viewer

### **Actions on Events**

- Action Strategies
- Assigning Actions
- Custom Action Policies

### **Reports**

- Generating Recurring Reports

### **Web Tools**

- Overview of Web Tools
- WUG Diagnostic Test
- **NEW** Web Performance Monitor Tool
- **NEW** Web Task Manager Tool

### **Admin Tasks**

- Database admin/backup tasks

## Duration

- One Day

## Principal Consultant

- Clive Taylor

## Certification

- There is no certification associated with this course.

## Documentation

- Training materials are provided per student and a resource CD per course



## Who should attend

- This course is designed for network administrators and those involved with day to day operation of the WhatsUp Gold software.

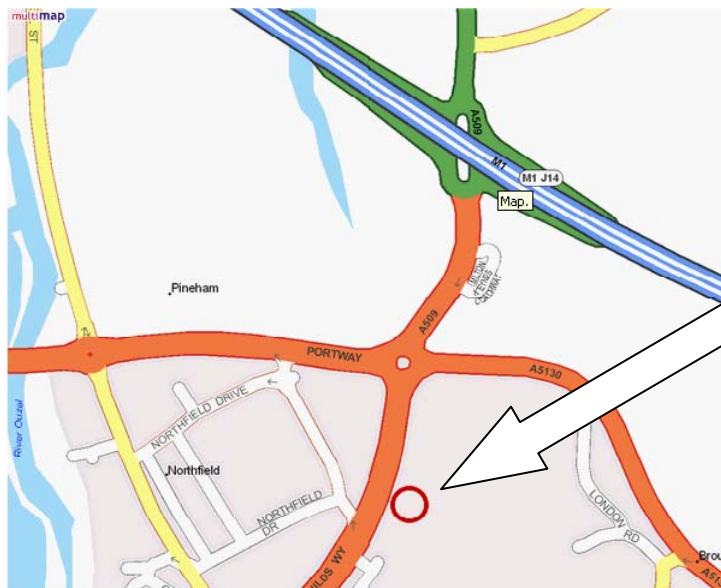
## Pre-requisites

- Delegates should have a system level knowledge of their network Infrastructure.

## Milton Keynes Training – Directions by road

If traveling from the M1 Motorway, come off at J14 and head toward Milton Keynes center.

Go over the first roundabout on to 'Childs Way' – the Regus Building is on the Left hand side



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